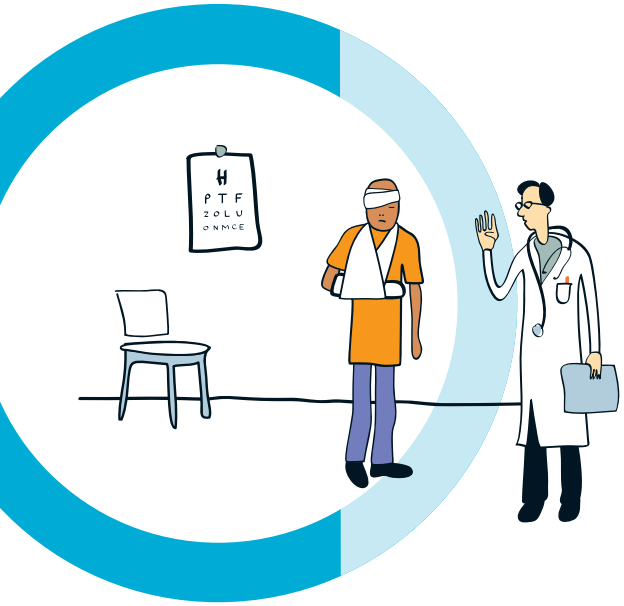
Where can I have my appointment?

- **Your GP practice**
  Depending on your condition, you will sometimes need to continue treatment with your GP or nurse before going onto a hospital.

- **Community clinics**
  These are places across the borough where consultants can treat certain conditions.

- **Hospital outpatient appointment**
  If this is the best way to continue your treatment, CCAS will contact you to organise this. You will receive confirmation of your outpatient appointment in writing.



To book an appointment please call us with either your NHS number or unique booking reference number (UBRN) on 08081 698113 (Monday to Friday, 10am to 5pm).

If you would like more information or want to tell us what you think about our service, you can call us on 08081 698113 or email feedback.ccas@nhs.net

NHS
Camden
Clinical Commissioning Group

Camden Clinical Assessment Service

Camden Clinical Assessment Service

Your GP has referred you for further treatment at either:

- A hospital
- A consultant clinic in the community
- Your GP practice

This leaflet explains how this system works.

We will call you to book your appointment. However, if you haven't heard after one week of your initial referral please call Mon-Fri, 10am to 5pm, on **08081 698113** and quote your unique booking reference number (UBRN) or NHS Number:

UBRN: - - or

NHS Number: - -

Please note

CCAS does not process Urgent referrals, nor Adult Orthopaedic, Rheumatology and Physiotherapy referrals. For further information about these services please speak to your GP practice.

What happens when I am referred for further treatment?

1

Your GP or consultant will discuss with you the possible options for more treatment and where it might take place. If you need a first outpatient appointment, this will be arranged for you by Camden Clinical Assessment Service (CCAS).

2

A specially trained CCAS doctor will make sure the right service is selected for your treatment. You can then choose the best place to have your treatment. You can find out more information about your choice of treatment locations by talking with your GP or you can visit the NHS Choices website at **www.nhs.uk**

3

CCAS will contact you by telephone to book any appointment that you need. They may ask you for your date of birth to confirm your identity. If we are unable to contact you by phone and do not have permission to leave you a message, we will post you a letter asking you to call us.

4

You will be contacted within one week of CCAS receiving your referral. If you haven't heard anything after this time please call **08081 698113** (Monday to Friday, 10am to 5pm). You will be asked to give your NHS number or unique booking reference number (UBRN) as confirmation of your identity.